

PLEASE READ

- **PAYMENTS**

All payments for any services performed or purchases made are due prior to the launching or hauling of the boat. Unless prior arrangements have been made, we must have a valid credit card on file. Payment is due upon completion of services. There will be no exceptions.

- **HAULING & LAUNCHING**

Please have the boat accessible and ready for the road. Trailer boats must be registered and insured, tires inflated, trailer lights working and road worthy. You will be charged if we need to fix these items in order to move the boat.

- **MATERIALS**

Ryan Marine Services will only use and install materials or products that we have provided. We are competitive in pricing and warranty what we sell.

- **KEYS, COMBINATIONS & BATTERIES**

Every year we run into the problem of going to work on a boat with no keys, dead batteries, or no combination to open the lock. Please do your best to provide us with all the above when needed.

- **MOORINGS**

Please ensure that your mooring is ready when the boat will be launched. Please help us by calling your mooring company to confirm that it will be ready and accessible on your launch date. We will not put your boat on a mooring that we believe has not been serviced or is not the proper mooring for the boat.

- **LAUNCH DATES**

Every effort is made to ensure that every boat that we service is launched on time and in the condition that you would expect. Please return your work orders in a timely manner. Our launch schedule is based upon the desired launch date in relation to the date the work order was received in our office.

We are always trying to keep costs down and provide you with the best service possible.

Thank you very much for taking the time to read this important information.